

Amendments to the Claims:

A clean version of the entire set of pending claims, including amendments thereto, is submitted herewith per 37 CFR 1.121(c)(3). This listing of claims will replace all prior versions, and listings, of claims in the application.

Listing of Claims:

1-2. (Canceled)

3. (Currently Amended) ~~A method as in claim 1,~~ A method comprising:
transmitting a respective telephone number from a network troubleshooting
center (NTC) to a plurality of network analyzers (NAs) monitoring communication
lines through which Voice-over-Internet Protocol (VoIP) data streams are transmitted;
and

after receiving the telephone number, collecting quality of service data by the
NAs for data streams associated with a telephone call having the telephone number
as a source or destination and transmitted through the communication lines, and
providing quality of service information by the NAs to the NTC based on the collected
quality of service data,

further comprising, before the step of collecting quality of service data, the
step of:

after receipt of the telephone number, monitoring call control information by each NA on the corresponding communication line in accordance with the telephone number to try to identify a data stream associated with a telephone call having the telephone number as a source or destination;

transmitting, by a first NA of the NAs to identify the data stream, identifying information of the identified data stream to the NTC; and

after receipt of the transmitted identifying information, communicating between the NTC and the NAs so that each NA has the identifying information, collects quality of service data for data streams associated with the telephone call and transmitted

through the communication lines, and provides quality of service information to the NTC based on the collected quality of service data.

4-5. (Canceled)

6. (Original) A method as in claim 3, wherein the telephone call is based on Session Initialization Protocol (SIP).

7. (Previously Presented) A method comprising:

transmitting a respective telephone number from a network troubleshooting center (NTC) to network analyzers (NAs) monitoring respectively corresponding communication lines through which Voice over Internet Protocol (VoIP) data streams are transmitted;

after receipt of the telephone number, monitoring call control information by each NA on the corresponding communication line in accordance with the received information to try to identify a data stream associated with a telephone call having the telephone number as a source or destination;

transmitting, by a first NA of the NAs to identify a data stream, identifying information of the identified data stream to the NTC;

after receipt of the transmitted identifying information, transmitting a message from the NTC to the NAs to cause the NAs to stop trying to identify a data stream associated with the telephone call, and providing the identifying information to the NAs; and,

after receipt of the message from the NTC, and in accordance with the identifying information provided by the received message, collecting quality of service data by the NAs for data streams associated with the telephone call and transmitted through the communication lines, and providing quality of service information by the NAs to the NTC based on the collected quality of service data.

8. (Original) A method as in claim 7, wherein the telephone call is based on

Session Initialization Protocol (SIP).

9-10. (Canceled)

11. (Currently Amended) ~~An apparatus as in claim 9,~~ An apparatus comprising:

a network troubleshooting center (NTC) for transmitting a telephone number;
and

a plurality of network analyzers (NAs) for monitoring respectively
corresponding communication lines through which Voice over Internet Protocol
(VoIP) data streams are transmitted,

wherein, after receiving the telephone number, the NAs collect quality of
service data for data streams associated with a telephone call having the telephone
number as a source or destination and transmitted through the communication lines,
and provide quality of service information to the NTC based on the collected quality
of service data, and wherein:

the NTC transmits a respective telephone number to the NAs;
after receipt of the transmitted information, each NA monitors call control
information on the corresponding communication line in accordance with the received
information to try to identify a data stream associated with a telephone call having the
telephone number as a source or destination;

a first NA of the NAs to identify a data stream transmits identifying information
of the identified data stream to the NTC; and

after receipt of the transmitted identifying information, the NTC communicates
with the NAs so that each NA has the identifying information, collects quality of
service data for data streams associated with the telephone call and transmitted
through the communication lines, and provides quality of service information to the
NTC based on the collected quality of service data

12-13. (Canceled)

14. (Original) A method as in claim 11, wherein the telephone call is based on Session Initialization Protocol (SIP).

15-16. (Canceled)

17. (Previously Presented) An apparatus comprising:

means for transmitting a respective telephone number from a network troubleshooting center (NTC) to network analyzers (NAs) monitoring respectively corresponding communication lines through which Voice over Internet Protocol (VoIP) data streams are transmitted;

means for, after receipt of the telephone number, monitoring call control information by each NA on the corresponding communication line in accordance with the received information to try to identify a data stream associated with a telephone call having the telephone number as a source or destination;

means for transmitting, by a first NA of the NAs to identify a data stream, identifying information of the identified data stream to the NTC;

means for, after receipt of the transmitted identifying information, transmitting a message from the NTC to the NAs to cause the NAs to stop trying to identify data stream associated with the telephone call, and providing the identifying information to the NAs; and

means for, after receipt of the message from the NTC, and in accordance with the identifying information provided by the received message, collecting quality of service data by the NAs for data streams associated with the telephone call and transmitted through the communication lines, and providing quality of service information by the NAs to the NTC based on the collected quality of service data.

18. (Original) An apparatus as in claim 17, wherein the telephone call is based on Session Initialization Protocol (SIP).